

## **911 Joint Service Board Meeting Minutes – 7/25/2023**

Meeting called to order at \_\_7:28PM\_\_ by Dave Trunkhill

Roll call – confirm quorum.

Motion to approve minutes from 4/25/2023 by \_\_Deb Stevens\_\_, second by \_\_Mark McGregor\_\_.

Motion to approve the agenda by \_\_John Crookshank\_\_, second by \_\_Charissa Mueller\_\_.

### **Old Business**

ISICS System update

Discussion/Decision - New ISICS portable and base radios for FIRE and EMS, all of the fire stations have been installed.

Discussion/Decision - Zetron Call Taking – Iowa Shared Services – Cutover to new system occurred a day after our last meeting. Went very smooth, Racom has corrected a couple of smaller issues, software on backup system sometimes requires a reboot if it times out. Integrates nicely with RapidSOS & Shieldware.

Discussion/Decision - Prepared Live 911 Video sharing for dispatch, policies have been sent by Derek to Monica & Don, has been used on a limited set of calls. Mostly 911 call hangups. It has a canned message to text the caller. Issue is the person hangs up, dispatch calls back & they don't answer. Monica used once on a video call. Don explained how the video would be used on a call.

Discussion/Decision - 911 Street signs audit – Derek provided updates. Motion to show city audit, price for signs & get input from cities on current status, okay to order posts & signs for each community according to their needs. Motion from Deb Stevens, Second from Josh Waechter

Discussion/Decision - 911 Rural address signs audit – Derek provided updates, we were missing 361 signs, 509 needed attention, 55 to be removed. Board was okay with moving forward on continuing the project, we will be over budget on this line item but overall the annual budget will still be okay. Will need to hire another full-time temporary employee to keep this project moving forward.

Discussion/Decision - EMS Vehicles GPS System – Ambulances in Algona are installed; other vehicles are going to be deployed as we have time.

Discussion/Decision - cost share for purchase of EMS personnel pagers Motion to approve for \$23,000 Motion by Kevin McPeak second by Deb Stevens. Derek to order.

### **New Business**

Discussion/Decision - School outreach for 911 with EMA. Derek & Charissa showed the bag/coloring books/crayons that are going to be provided to 1<sup>st</sup>, 2<sup>nd</sup> graders in the county.

Next meeting October 24, 2023

Motion to adjourn at 8:06pm by Kevin McPeak, Second by Mark McGregor\_\_\_\_\_.