

911 Joint Service Board Meeting Minutes – 7/19/2022

Meeting called to order at 6:00 PM by John Crookshank

Motion to approve minutes from 4/26/2022 by Deb Stevens, second by Bo Miller.

Motion to approve the agenda by Marilyn Schutz, second by Jerry Thompson.

Old Business

ISICS System Update- Latest order of radios have arrived at Com-Tec. There was an issue with radios over ABATE weekend, issue has been resolved since. Might be from overload on system. Reboot of radio equipment at LEC resolved issue. More Fire Departments have been using radios as we've been moving forward. Algona using the 7ITALK channels during races.

911 Iowa/Minnesota transfers' update. Has been an issue for years, unable to transfer 911 calls between the two states. MN/Iowa they now believe we can. Faribault and Martin County have been configured to transfer calls to/from us, comes up with information from other PSAP and not the caller's information.

988 now active, line is for mental health centers instead of dialing 911. Answered by two call centers in Iowa, is nationwide, will be answered by mental health professionals. More advertising information will be coming in upcoming months. We will provide the NENA form to PD/SO/EMA/Radio/Newspaper.

Zetron Shared Services, Don & Monica visited Emmetsburg to shadow their PSAP. They are using it with Shieldware. Training was rushed & minimal during the cutover.

Survey of 911 street signs & house numbers, results provided to board members. Update from Bo (Algona) GIS person printed out 30 different maps, with road & number on them, name, address, printed out city code, going door to door. City Administrator was not in favor of the city purchasing the numbers. Algona is ahead of the curve related to this.

New Business

E-Dispatches update, Don doing show & tell update on this. Swea City has added fire Hydrants to their map. Easy to add, just drive to hydrant & click "add" on the cell phone app. Can add landing zones, personal generators and AED's. John said one of his guys spent an hour mapping all of Swea City.

E-Dispatches – It's been a year already, Don is providing each entity with their audit sheets. Will get E-Dispatches updated.

EMS(Charissa) update - Sept 26/27 Mass Fatality – Incident Response Training Course – 2 day, ME, Fire, Funeral

EMS(Charissa) official switched over to Smart 911 system from RAVE

EMS(Charissa) (EOC training session in August), will send out

Motion to adjourn by ___Dave Trunkhill___, second by ___Marilyn Schutz___. Adjourned at _____PM.

Next quarterly meeting will be on Tuesday October 25th 2022.