

## **911 Joint Service Board Meeting Minutes – 10/25/2022**

Meeting called to order at 7:06 PM by Dave Trunkhill

Motion to approve minutes from 7/19/2022 by John Crookshank, second by Deb Stevens.

Motion to approve the agenda by Deb Stevens, second by Sharon Cowin.

### **Old Business**

ISICS System update Don Heidner

Over 30,000 radios across the state, 2.6 million push to talks on system in August. State of Iowa is proving ISICS radio for every school that wants one. Algona/Bishop Garrigan are getting one. Emergency use only, not for daily operations. Will display an identifier so dispatch can determine what school is having an issue, might play a canned message. ComTech came in & did an auto-tune on all of our radios.

911 PSAP Leadership Training Class report – Derek, discussion of course, learned about 911 Video Calling

911 Iowa/Minnesota transfers update – Don, sort of working, transfers work but caller ID isn't working.

Zetron Shared Services State of Iowa contract approval – Don/Derek Motion by John Crookshank, Second by Roger Fisher.

EMS as an Essential Service update – Phil, in Fenton

### **New Business**

Letters to city residents about importance of house numbers. – asking to send these out with City newsletters. Don/Derek will email to board members.

Discussion and decision for Prepared Live 911 Video sharing software. New option for allowing dispatch to see videos from 911 callers. Motion by Deb, second by Jerry. Lots of discussions related to this solution. Derek to work with County Attorney to determine policy/procedures for implementing this software. Concerns related to liability of using system by a citizen. When is appropriate to use the software, make sure policy allows for the discretion of the 911 dispatcher.

Street intersection signs audit-Don, maps provided to attendees, requesting that all of the street signs be reviewed & let 911 know the results. Other spreadsheet is for driving the rural locations & verifying that the 911 signs are all located properly.

Budget Workshop December 13<sup>th</sup>, same time/night as EMA budget.

Next meeting January 24, 2023

Motion to adjourn at 8:00PM by Jeff Broesder, Second by John Crookshank.